



Attention Medicaid Managed Care, Essential Plan and Child Health Plus members:

Renewing Your Health Insurance Coverage

We value you as an Univera Healthcare member. We care about your health and wellbeing, and continued access to affordable health care for all.

New York State has resumed eligibility reviews and renewals **once a year**. This is for members enrolled in Medicaid Managed Care, Essential Plan or Child Health Plus. **And we will be here to help you with any questions.**

You will receive a notice when it is time for you to renew your plan. You will need to update your account at nystateofhealth.ny.gov. This includes details like your address, email address and telephone number. Some Medicaid members will need to renew through their county Medicaid office.

Our priority is that you do not lose your coverage during this renewal process. **We will be standing by to help you.** We will have answers to your questions and **new tools like text message reminders for those who opt in.**

Many people are new to the renewal process. We understand that. Get help from our friendly and caring agents and local enrollers.

Ways That We are Here to Help You



Talk to an Expert

If you have questions, call us at **1-877-827-6033** (TTY 711) for assistance.



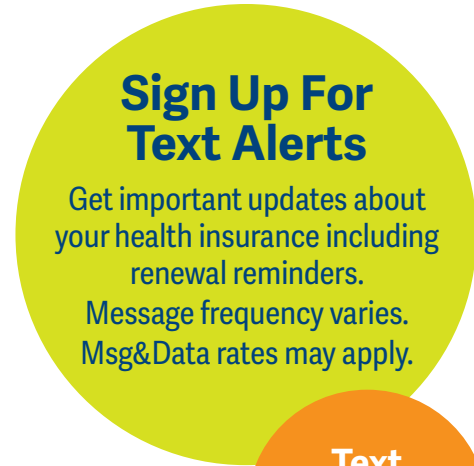
Get Answers Online

See helpful videos and answers to frequently asked questions at UniveraHealthcare.com/Renew



Visit the NY State of Health Marketplace

Make sure that your address is up to date at nystateofhealth.ny.gov or call **1-855-355-5777** (TTY 1-800-662-1220).



Sign Up For Text Alerts

Get important updates about your health insurance including renewal reminders. Message frequency varies. Msg&Data rates may apply.



Text "COVERAGE" to 70352



Department of Health | Medicaid



Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, origin, age, disability, or sex. Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros. 注意：如果您说中文，我们可为您提供免费的语言协助。请参见随附的文件以获取我们的 联系方式。