

getwaterwisebuffalo.org

WE ALL DESERVE AFFORDABLE WATER



LET'S GET WATER WISE

Pathways to Affordable Water (PAW) is an initiative of Buffalo's Water Equity Taskforce, whose mission is to protect public health, improve and maintain the water system, and provide affordable water services.

Together, we're working to make water bills more affordable for everyone in Buffalo through financial assistance, education and conservation to lower their regular water bill payments all year.

PROGRAM BENEFITS:

Eligible Buffalo residents can receive a discount on their water bill between 20% - 60% a year.

PARTICIPANT QUALIFICATIONS:

- Must be a City of Buffalo resident
- Must reside at the property on the account
- Must provide proof of income and residency

BUFFALO
SEWER AUTHORITY

BUFFALO
WATER

CATHOLIC
CHARITIES

Community Foundation
for Greater Buffalo

GROUNDWORK
Buffalo

PUSH
BUFFALO
PEOPLE UNITED IN
SUSTAINABLE HOUSING

Let's Get Water Wise is an initiative of
Buffalo's Water Equity Taskforce

(716) 847-1065

getwaterwisebuffalo.org

LET'S GET WATER WISE

A City of Buffalo
Water Initiative



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Water Initiative





APPLY IN 10 MINUTES

Eligibility is determined by income and household size.



VERIFY DOCUMENTS

You'll need documents to verify your income and residency.



GET A DISCOUNT ON WATER

If you're approved, you'll receive a discount on your next water bill.

ELIGIBILITY:

Eligibility is based on household income relative to federal low-income guidelines. If a household contains a member who receives Supplemental Security Income (SSI), Public Assistance, Supplemental Nutrition Assistance Program (SNAP, sometimes referred to as Food Stamps), or Home Energy Assistance Program (HEAP) benefits, the household is considered automatically eligible for the Residential Affordable Water Program.

Household income eligibility for Residential Affordable Water Program as of 2019:

| Family Size | Max Income |
|-------------|------------|
| 1 | \$41,850 |
| 2 | \$47,800 |
| 3 | \$53,800 |
| 4 | \$59,750 |
| 5 | \$64,450 |
| 6 | \$69,350 |
| 7 | \$74,100 |
| 8 | \$78,800 |

OTHER WAYS TO SAVE:

Along with discounts on your water bill, there are additional measures to lower water costs and provide further financial relief. Many options could provide added assistance during our currently unfolding economic uncertainties. Make sure you're taking advantage of every available opportunity, including:

- Low Income Senior Citizen Discount (must be 65 years of age)
- Monthly Payment Plans
- Extended Repayment Periods
- Interest Charge Suspension
- Monthly Billing Option
- Leak Abatement Program

WATER AMNESTY PROGRAM:

In a partnership with the City of Buffalo, Buffalo Water is now offering a Water Amnesty Program from July through December of 2020. The program will cover forgiveness of any costs associated with the following:

- Interest penalty associated with balance
- Turn on/turn off fees
- Burst meter charge (if necessary)

We're utilizing financial assistance to lower water bills for eligible residents of the City of Buffalo—and we want everyone to know about it.

HOW TO APPLY:

To learn more about the Get Water Wise Buffalo campaign and the Pathways to Affordable Water program, visit getwaterwisebuffalo.org, and let's get water wise together.

